

Background

In 2022, the Oregon Legislature passed **Senate Bill 1556 (SB 1556)**, also known as the **Caregiver Registry bill**. Governor Kate Brown signed the bill into law on March 23, 2022. SB 1556 directs the Oregon Department of Human Services (ODHS) to create and maintain a **public, online registry of home and community-based services caregivers**.

The purpose of the Registry is to provide a simple and transparent way for **consumers, families, and employers** to:

- Search for caregivers;
- See the Caregiver's county and city where they live;
- Check if the caregiver has completed all the required training for their position;
- Verify the caregiver's certifications and endorsements; and
- Confirm the caregiver's background check status.

Who Is Included?

Two definitions are important to the Caregiver Registry:

Employer

An **employer** includes:

- Oregon Home Care Commission;
- Residential care facilities that hire, contract with, or otherwise have an arrangement with a caregiver;
- Assisted living facilities that hire, contract with, or otherwise have an arrangement with a caregiver; and
- In-home care agencies that hire, contract with, or otherwise have an arrangement with a caregiver.

Caregiver

A **caregiver** includes:

- Homecare workers;
- Individuals who provide in-home care services through an in-home care agency, and
- Caregivers at a residential care facility or an assisted living facility.

What Information Is Listed?

SB 1556 requires the Registry to display the following information about each caregiver:

- **Name**
- **County** and, if applicable, city where the person lives
- **Training**
- **Background check status; and**
- **Certifications and endorsements**

Caregiver Opt-Out

Caregivers have the right to **opt out of the Caregiver Registry at any time and for any reason.**

Opting out will **not affect the caregiver's ability to work.**

There are two ways to opt out:

1. **Through the employer, or**
2. **Directly through ODHS**

Option 1: Opt Out Through the Employer

The process is:

1. The caregiver tells the employer they want to opt out.
2. The employer provides the caregiver with the Opt-Out Form.

3. The caregiver completes and returns the form to the employer.
4. The employer keeps the form in the caregiver's personnel/HR file.

The employer then:

- **If the caregiver is already on the Registry:** Notifies ODHS so the caregiver can be removed from the Registry.
- **If the caregiver is not yet on the Registry:** The employer will not submit the caregiver's name to the Registry.

Employers do **not** need to send the completed form to ODHS, but they must make it available if ODHS requests it.

Option 2: Opt Out Directly Through ODHS

A caregiver may obtain the Opt-Out Form from their employer or the ODHS website.

The completed form may be submitted to ODHS by:

- **Email:** Opt-Out-Registry@odhs.oregon.gov
- **Mail:**
ODHS – Aging and People with Disabilities
Attn: Caregiver Registry
500 Summer St. NE E02
Salem, OR 97301
- **Online:** Through the **Opt-Out** feature on the Caregiver Registry website.

Once ODHS processes the request:

1. ODHS will email the caregiver confirmation.
2. ODHS will notify the employer that the caregiver has opted out.
3. The employer will not include the caregiver in future Registry submissions.

Processing Time

It may take **3–5 business days** for an opt-out request to be reflected on the public Registry.

To avoid delays:

- Caregivers and employers should **not submit multiple requests** for the same caregiver.
- All required fields on the Opt-Out Form should be completed.

Key Points

The Caregiver Registry is intended to:

- Give the public access to basic caregiver information;
- Provide transparency about caregiver certifications and background checks; and
- Give every caregiver the ability to opt out of public listing.